

# Welcome Home to Laureate Park

## LAUREATE PARK MASTER ASSOCIATION

Homeowners will receive a letter from the HOA within two weeks of closing. To receive email communication sent from the HOA, please send an email request to:

[HOAcustomerservice@fishkind.com](mailto:HOAcustomerservice@fishkind.com)

For additional information and FAQ's, please visit:

[LaureateParkHOA.com](http://LaureateParkHOA.com)

### Customer Service

800.314.4035

[HOAcustomerservice@fishkind.com](mailto:HOAcustomerservice@fishkind.com)

### HOA Payments &

Billing Questions

407.382.3256

## IMPORTANT CONTACTS:

**For Laureate Park HOA questions,**

call Fishkind Management at: 800.314.4035

**For LP Aquatic Center or LP Fit questions,**

call the Lake Nona Information Center at: 407.888.6500

**For DAIS (phone, internet and cable) questions,**

call DAIS at: 800.376.9715

**For non-emergency security-related issues in**

**Lake Nona's public spaces,**

call Lake Nona Security at: 407.855.9549

**To reserve Lakehouse for a private event,**

email [Lakehouse@LakeNona.com](mailto:Lakehouse@LakeNona.com)

**To reserve tables at the Aquatic Center for an event,**

call the Lake Nona Information Center at: 407.888.6500

## ADDITIONAL ONLINE RESOURCES

**Laureate Park HOA Website:** [LaureateParkHOA.com](http://LaureateParkHOA.com)

**Private Resident Facebook Group (Managed by Residents):**

[Facebook.com/Groups/LaureatePark](https://www.facebook.com/Groups/LaureatePark)

**Lakehouse Event Venue:** [LakehouseLakeNona.com](http://LakehouseLakeNona.com)

**Lake Nona Website:** [LakeNona.com](http://LakeNona.com)

**Lake Nona Social Media:** @LearnLakeNona   

**City of Orlando:** [CityofOrlando.net/Residents/](http://CityofOrlando.net/Residents/)

## New Resident Checklist ✓

### VISIT THE LAKE NONA INFORMATION CENTER TO RECEIVE KEY FOBS

First fob is complimentary. Any additional or replacement fobs are \$20 and will be billed by the HOA.

Maximum 2 fobs per household.

Key fobs provide access to the following amenities:

#### LP AQUATIC CENTER

Hours: From Dawn to Dusk

#### LP FIT

Hours: 5 AM - 10 PM

### SET UP UTILITIES

#### ELECTRICITY, WATER & SOLID WASTE PROVIDER: OUC

Website: [OUC.com](http://OUC.com) | Phone Number: 407.423.9018

#### WEEKLY WASTE & RECYCLING COLLECTION SCHEDULE

Garbage: Wednesday

Recycling: Thursday

Large Item & Yard Waste: Wednesday

#### GAS PROVIDER (IF APPLICABLE): TECO

Website: [TECOenergy.com](http://TECOenergy.com) | Phone Number: 813.223.0800

### VISIT THE POST OFFICE TO RECEIVE YOUR MAILBOX KEY

Visit the local post office at:

6301 Hazeltine National Dr Ste 120, Orlando, FL 32822

Phone Number: 800.ASK.USPS (800.275.8777)

Hours:

Monday - Friday: 9 AM - 5 PM

Saturday: 9 AM - 1 PM

### CONTACT DAIS TO SET UP CABLE, PHONE, INTERNET AND SECURITY

Phone, Internet, Cable and Security Service Provider

Website: [daistechnologies.com](http://daistechnologies.com)

Email: [care@daiscommunications.com](mailto:care@daiscommunications.com)

Phone Number: 800.376.9715

## Stay updated on community events and news at the Lake Nona Information Center

Located inside Canvas Market:

13615 Sachs Avenue, Orlando, FL 32827

407.888.6500

[info@LakeNona.com](mailto:info@LakeNona.com)

LAKE NONA®



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